

ENERGY COST MANAGEMENT LTD

Delivering Solutions to minimise cost

The Client

Partington's Holiday Centres Limited

Partington's are a leading North West group offering a variety of leisure services. The group has five holiday centres each with multi-utility points serving hundreds of chalets and residential mobile homes.



The Problem

Partington's like so many businesses in this sector have had significant Utility Account issues.

Partington's in common with other multi-site companies struggled with the day-to-day management of utility bills. Their issues are further compounded by the failure of suppliers to provide valid and timely accounts, a situation that both Energy Watch and OFGEM (industry regulator) acknowledge. This in turn can impact both cash flow and the accuracy of business budgetary information.

With the Utility Industry in an almost constant state of change, and with dramatically rising energy prices, there has never been a greater need to rigorously validate the accuracy of accounts. Utility bills are complex - unlike typical bills they have many component parts that can be difficult to understand. To validate these charges correctly, expert knowledge of how the bills are compiled is essential.

The Solution

An outsourced independent Bill Validation and Management Service

ECM has developed a robust service whereby energy and utility bills are managed on a day-to-day basis via a PO Box Postal System, enabling the accounts to be forwarded directly from the supplier to our offices.

The bills are entered into a bespoke energy management system for bill validation and subsequent energy management reportage. The validation process raises any queries that are dealt with immediately by our team of skilled analysts. The approved accounts are forwarded to the client for payment.

All data is recorded in the ECM Energy Management System for ongoing monitoring and targeting of cost and usage.

"With energy costs increasing so quickly all businesses need to manage their costs. Energy Cost Management have helped us take control of our utility costs, improve our profits and provide an even better service to our customers."

Partington's holiday Centres

- ECM operates in a variety of sectors including: Manufacturing, Engineering, Property, Leisure, Food & Drink, Retail, IT and Education.
- Our many Clients include Reebok UK, GE Capital, Greif UK, King Sturge, Ribby Hall Village, Mitchells Brewery, Mount City Investments, Partingtons Holiday Centres and Huhtamaki UK.
- All our services are focused on providing measurable benefits that have a direct and positive impact on profits.

Your Partner in Utility Cost Reduction